

FINANCIAL RESOURCES FOR THOSE AFFECTED BY COVID-19

LAI D OFF DUE TO WORK CLOSURES?

- Apply for regular EI benefits
- You will need 700 work hours in the last year
- You will need a ROE saying you've been laid off from your employer to get benefits
- 1-week wait period (not paid for 1 week)
- [Apply online](#)
- Call 1-800-206-7218 for more information

UNABLE TO WORK DUE TO SELF-QUARANTINE?

- Apply for EI Sickness benefits
- You will need 600 work hours last year
- Do not need a ROE or sick note to qualify
- The 1-week wait period has been waived
- [Apply online](#)
- Call 1-833-381-2725 for more information

SELF-QUARANTINED & INELIGIBLE FOR EI?

- Apply for the Emergency Care Benefit for workers not eligible for EI (including self-employed) sick with COVID-19, quarantined, or taking care of a family member with COVID-19.
- Up to 15 weeks of benefits, up to \$900 bi-weekly
- **Applications will be available in April** via CRA MyAccount, My Service Canada Account and a yet to be released toll-free number

DO I QUALIFY FOR WORKSAFE BENEFITS?

- WorkSafe benefits are not available for preventative measures or non-work-related exposure
- Only file a claim for COVID-19 virus infection contracted through work-related exposure
- Call 1-888-967-5377 for more information

UNABLE TO WORK DUE TO SCHOOL CLOSURES?

- Parents with children who require care due to school closures can apply for the Emergency Care Benefit.
- 15 weeks of benefits, up to \$900 bi-weekly
- **Applications will be available in April** via CRA MyAccount, My Service Canada Account and a yet to be released toll-free number

B.C. CLIMATE ACTION TAX CREDIT

- Expanding in July 2020
- Eligible families of four will receive up to \$564 and eligible individuals up to \$218 in an enhanced payment, boosting the regular climate action tax credit payment of up to \$112.50 per family of four and up to \$43.50 per adult.

LAI D OFF & INELIGIBLE FOR EI?

- Apply for the Emergency Support Benefit
- Amounts and eligibility not yet announced
- **Applications will be available in April** via CRA MyAccount, My Service Canada Account and a yet to be released toll-free number

BC EMERGENCY BENEFIT FOR WORKERS

- One-time, tax-free \$1,000 payment for BC residents receiving EI, the Emergency Care Benefit, or the Emergency Support Benefit
- Includes EI- and non-EI eligible, those laid-off, sick or quarantined, parents with sick children, parents who stay at home from work while child care centres and schools are closed, and those caring for sick family members.

March 24, 2020

GENERAL SUPPORTS IN RESPONSE TO COVID-19



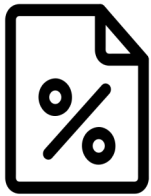
STUDENT LOAN REPAYMENT

- Federal student loans: **six-month interest-free** moratorium
- B.C. student loans: six-month freeze, from March 30, 2020 to September 30, 2020
- No application!– automatically applies



INCREASE IN CANADA CHILD BENEFIT

- For the 2019-20 benefit year, there will be an increase in CCB by **\$300 per child**.
- Overall increase for families receiving CCB **will be approximately \$550 on average**
- Families will receive an extra \$300 per child as part of their **May payment**.



EXTRA TIME TO FILE INCOME TAXES

- Due date to file your Income Tax Return is **June 1, 2020**
- **Individuals who expect to receive benefits under the GSTC or the Canada Child Benefit should not to delay the filing of their return** to ensure their entitlements for the 2020-21 benefit year are properly determined.



MORTGAGE SUPPORT

- The Canada Mortgage and Housing Corporation (CMHC) and other mortgage insurers offer tools to lenders that can assist homeowners who may be experiencing financial difficulty.
- These include payment deferral, loan re-amortization, capitalization of outstanding interest arrears and other eligible expenses, and special payment arrangements.



BC HYDRO

- COVID-19 Customer Assistance Program will provide customers with the option to defer payments or arrange for a flexible payment plan with no penalty if unable to work.
- Those facing temporary financial hardship and possible disconnection of their service due to job loss, illness, or loss of a family member may also be eligible for [BC Hydro's Customer Crisis Fund](#), which provides access to grants of up to \$600 to pay their bills.
- Customers with questions can contact BC Hydro at 1-800-BCHYDRO (1-800-224-9376).



RENTERS' SUPPORT

- All evictions over not paying rent will be halted for BC Housing-funded buildings .
- A comprehensive rental package will be released on Wednesday, March 25, 2020.

March 24, 2020