



Lu'ma Medical Centre Society

Mental Health Team Lead

About our Clinic & Team

Lu'ma Medical Centre Society provides wholistic, culturally safe and integrated primary care for Indigenous families. We provide the conditions individuals and families need to improve their health outcomes. LMCS provides education and disease prevention through: attachment to a primary care provider, access to traditional Elders, RN's, connection to mental health counsellors, and social navigators. Our multi-disciplinary team members work closely together, to create a circle of care that braids the values of traditional and western health care, to meet the diverse needs of patients. We nurture permanency in health care relationships and team members have an interest in long-term career employment at Lu'ma Medical Centre. All of our staff members agree to be fully vaccinated, wear PPE where appropriate, and follow daily personal health assessment guidelines.

Mental Health Team Lead Role

The Mental Health (MH) Team Lead offers mental health triage for patients who are attached to Lu'ma Medical Centre for primary care service, meeting people where they are at, assessing needs together, connecting people with the right supports in a respectful, responsive and timely way. The MH Team Lead works side by side with, supports, and leads the activities of the Counselling team of 3 and BSW Social Navigation team of 2, including chairing team meetings, one-on-one clinical supervision as needed, caseload & charting support, and upholding best standards of practice.

Clinical Assessment:

- Clinical program coordination, new client assessment, safety planning, referral; and
- Provide Mental health triage, crisis Counselling when a Patient is in need, and charting visits.

Support Work

- Support for Counsellors and Social Navigators, caseloads, charting, and upholding best standards of practice with the organization;
- Support for Clients, offering up to-date community resources and FNHA contract Counsellor referral lists to clients;
- Chairing Mental Health team meetings;
- Provide qualified clinical supervision;
- Co-facilitate group counselling as needed;
- Waitlist management and related documentation; and
- Maintaining and updating Counselling program policy.

DUTIES & RESPONSIBILITIES

- Take calls, emails, EMR messages, and in-person requests to access MH services;
- Meet people where they are at, listening to and offering mental triage including crisis counselling and referrals;
- Manage the Counselling waitlist;
- Be familiar with and make appropriate in-house or community referrals for further support, assessment as needed;
- Chair case management meetings including the development of client specific mental health plans and case notes.
- Chart as appropriate meetings or sessions with patients in Oscar EMR;
- Maintains a thorough knowledge of community resources and programming to meet mental health needs;
- Maintains positive relationships with the team members and community;
- Collaboratively work as part of an interdisciplinary team in a clinical primary care setting; and
- Attend regular staff meetings.

QUALIFICATIONS & EXPERIENCE

- 5+ years' experience Counselling with Indigenous peoples;

- 3+ years' experience coordinating services for Indigenous clients;
- 3+ years' experience in clinical supervision;
- Practice and able to convey cultural safety;
- Masters in Social Work (MSW) from an approved school of social work, Registered with the BCCSN or other provincial regulatory body;
- Counselling Degree and Experience in Coordinating client services;
- Proficiency and accuracy in using Word, Excel and Outlook;
- EMR (Electronic Medical Record) system proficiency is an asset;
- Ability to conduct healthy working relationships with clients, guests, team, patients, elders and community;
- Ability to develop, coordinate, & deliver presentations in services;
- Ability to physically, emotionally, and mentally carry out the duties of the position;
- Ability to conduct comprehensive biopsychosocial spiritual assessments in accordance to professional standards;
- Ability to work independently, demonstrating motivation;
- Strong communication skills and ability to support, lead, and direct workflow;
- Demonstrated working knowledge of applicable legislations ie. Mental Health Act, Child & Family & Community Services Act, Guardianship Act...
- 1-3 years coordinating others in an Indigenous organization;
- A great attitude, good at multi-tasking & prioritizing; and
- Demeanor that is kind, compassionate, culturally safe, and empathetic.
- Comprehensive knowledge of Indigenous culture, protocols, history in a demonstrated knowledge of the legacy of colonization;
- Ability to maintain confidentiality;
- Participation continuing professional development to remain current;
- Knowledge of various counselling theories and therapeutic modalities;

*** Indigenous ancestry is an asset and a preference.

Status: Temporary 1 Year with Potential for permanency
Hours: 4 Days per Week Part-time, 7 hrs per day...9-5pm with unpaid lunch
Wage: Commensurate with Experience & Training
Sick Leave: By accrual (Total 67 hrs annually)
Vacation Leave: 3 weeks annual vacation
Posting Date: March 1, 2023
Deadline: Posting will continue until position is filled
Work Address: 2970 Nanaimo St, Vancouver

Please send your Resume and Cover Letter to: jobs@LNHS.ca
Subject Line: **Mental Health Team Lead**