MUSQUEAM <C>>> x^wməθk^wəỷəm COMMUNITY NEWSLETTER

Friday, November 17, 2023



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Housing checklists

... and lots more!

Important reminders!

Social development forms are due on Monday, November 20 for payment on Friday, December 1. See page 6 for info.



Kids' Christmas Party is on Saturday, December 9. Register your children to make sure they get a gift! See page 4 for info.

TRY FLOOR HOCKEY with Fin from the Canucks!

This Sunday, November 19 3pm in the gym



Have something for the newsletter?

Email <u>community.notices@musqueam.bc.ca</u> to submit your notice, event info, or anything else you want to share with community!



Want to receive the newsletter by email? Email <u>community.notices@musqueam.bc.ca</u> to be added to the email list!



Musqueam Administration

Main Office 604-263-3261 24/7 Security 604-968-8058

www.musqueam.bc.ca

info@musqueam.bc.ca









Sunday, November 19

Wednesday, Nov. 22

Elders Discussion: Musqueam Village Plan

11:30am-1:30pm

Elders Centre

Saturday, November 25 & Sunday, November 26

Holiday Craft Fair

10am-4pm

Community Centre

musqueamcraftfair@gmail.com

Thursday, November 30

Christmas Distribution Day



Try Hockey w/ Fin

3pm Community Centre

Education Workshops Limited spots!

Register with Lucetta: education.advocate@musqueam.bc.ca

Tuesday, November 21 & Wednesday, November 22

Drum Making w/ Kelly Louis

5-7pm

Monday, November 20 & Monday, November 27

Rattle Making w/ Shevonne & Kym

5-8pm

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Saint Michael Church

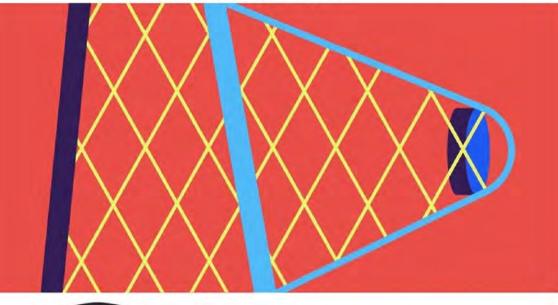
Service every Sunday at 1pm

Contact Jeannie Campbell for more information: 604-781-5641



Friday, November 17, 2023

MUSQUEAM COMMUNITY CENTRE





Come meet Fin from the Canucks and play Hockeyball with the community! Any and all are welcome, equipment and instruction provided. Just bring running shoes!

SUNDAY NOVEMBER 19, 2023

See Fin from the Canucks at 3:00pm with instruction and play until 5:00pm











MUSQUEAM →< CO>>→ x^wməθk^wəýəm Friday, November 17, 2023

Holiday Craft Fair

Saturday, November 25 & Sunday, November 26

10am - 4pm

Community Centre (6777 Salish Drive)

Shop amazing handmade holiday gifts from Indigenous artisans!

Vendor applications are CLOSED.

Contact: musqueamcraftfair@gmail.com

Kid's Christmas Party

Saturday, December 9

11am-2pm

Community Centre (6777 Salish Drive)

Let us know you are coming! RSVP using the online form to make sure there is a gift for your child(ren).

Please only register if your child is attending. If your child isn't registered, there is no guarantee of a gift. RSVP FORM





MUSQUEAM → (CD>→ x^wməθk^wəýəm Friday, November 17, 2023



Congratulations, k^wəlasəltən (Mack Paul) on new mosaic at UBC

The UBC Equity & Inclusion Office installed a mosaic design of Mack's Coast Salish Two Spirit Pride symbol, originally designed for the Coast Salish Two Spirit Collective. You can see the mosaic on West Mall by the First Nations House of Learning.





How to watch Canucks games from the Musqueam suite

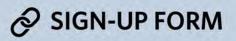
Home games between November 2023 and January 2024 are currently available for request. One game per entry form, but members can apply more than once.

The form requires this information:

- Name of band member
- Contact information
- Game date
- How many tickets requested
- Names of guests

Games between February and April 2024 will be available to request at a later date.





woobox.com/ut958t



MUSQUEAM →< CO>>→ x^wməθk^wəýəm Friday, November 17, 2023

ADULT DROP-IN in the gymnasium

Indoor Soccer	Floor Hockey	Adult volleyball
Mondays & Wednesdays	Tuesdays	Thursdays
6:30pm	6:30pm	6pm

Social development cheques issued Dec. 1

December cheque issue day is Friday, December 1. Pick up during office hours.

Deadline to drop off forms is on Monday, November 20.

Renewal and job search forms are available for pick-up from the band office. If you need forms delivered, please let us know.

REMINDERS

Income assistance applications submitted two business days before cheque issue day (Dec. 1) are NOT accepted.

If paperwork is submitted on cheque issue day (Dec. 1), it will be processed the following business day.

Consider direct deposit for monthly payments if you haven't already. Talk to your bank to get a direct deposit form or bring us a voice cheque.

If you are eligible for bill payments (e.g. hydro, gas, phone) - please submit your bills ASAP. We can't pay for bills that are not submitted to our office.

If you are considered "employable" - you must complete a job search form every month. If you are not able to work - you must provide a doctor's note with an explanation and duration of exception.



MUSQUEAM → (CD)→ x^wməθk^wəýəm Friday, November 17, 2023

WORKSHOPS WITH MUSQUEAM EDUCATION

RATTLE MAKING

WITH SHEVONNE & KYM

təmtem? when? MONDAY, NOV. 20 & MONDAY, NOV. 27 5 - 7PM

ni? ?əncə? where? LIBRARY SPACE

DRUM MAKING

təmtem? when? TUESDAY, NOV. 21 & WEDNESDAY, NOV. 22 5 - 8PM

ni? ?əncə? where? BIGHOUSE KITCHEN

LIMITED SPOTS!

Register with Lucetta education.advocate@musqueam.bc.ca

Both workshops are two days. Youth have priority registration.



MUSQUEAM **≺∞>>** x^wməθk^wəýəm Friday, November 17, 2023

Musqueam Employment & Training

3rd COHORT STARTS FEBRUARY 2024!

CAREER & TRADES EXPLORATION PROGRAM

Enhance your skillset, tour exciting work places and learn about Musqueam's partners for potential employment opportunities!

Obtain certification in:

- Traffic Control
- Skid Steer Certificate
- WHMIS
- Occupational First Aid
- Piping Foundations (UA Local 170)

8-week program

3 days a week (Tuesday, Wednesday & Thursday)

Classes held in Musqueam

Forklift Certificate

Register Now

Krista Brisk Program Coordinator

- 604-269-3461
- 🖌 kbrisk@musqueam.bc.ca



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Musqueam Employment & Training CAREER & TRADES EXPLORATION PROGRAM

FORKLIFT TRAINING



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NOVEMBER 14-16

This week the career and trades exploration class obtained forklift certificates.Training includes one day of theory and two days of hands-on practical training.We are proud of each and every one of you!

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MUSQUEAM → < COD>→ x^wməθk^wəýəm Friday, November 17, 2023

Need to renew or replace your status card?

The membership department can help you with:

- laminate status cards (the old status cards)
- secure status cards

Contact Karen R. Campbell to discuss the two types of status cards and make an appointment:

kcampbell@musqueam.bc.ca

HOMEWORK CLUB

Mondays & Wednesdays



3:30-5:30pm

Community Centre Library (Upstairs)



Professional tutor available for math and science.

Any subject, any age - come do your homework and have some snacks with us!

Musqueam Land Code Committee is seeking Elder representative

The Musqueam Land Code Committee is comprised of a total of seven band members.

There is currently an open position on the committee for an Elder representative. Interested band members need to:

- be 60 years or older
- write a letter of expression of interest

Deadline to apply: December 7, 2023

The Land Code Committee works to implement the Musqueam Land Code (2012), which is one of the first steps we have taken towards self-governance. The committee supports lands governance by reviewing draft laws, lands and development applications and other considerations for council.

Submit letters of interest to Kim A. Guerin, Lands Governance Officer Email kim@musqueam.bc.ca or hand deliver to the band office



MUSQUEAM **≺∞>≻** x^wməθk^wəýəm Friday, November 17, 2023



www.musqueam.bc.ca/careers

For more information about career opportunities with Musqueam:

Kia Coles, HR Manager kcoles@musqueam.bc.ca

Musqueam is currently hiring for these permanent, full-time roles:

- Fisheries Manager
- Lands Governance Director
- Health Department Manager
- Prescribing Health Nurse
- Community Health Nurse
- Drug & Alcohol Worker
- Home Care Worker
- Youth Outreach Worker
- Intergovernmental Analyst
- Intergovernmental Coordinator

Casual positions also available.



Manager Renee Stogan

Infant & Toddler

Christy Friesen, Kelly Herman & Ernestine Herman Preschool

Sherry Point, Alice Stogan & Stacy George

Christmas closure

The Children's House is closed for the holidays from December 18 - January 1, reopening on January 2, 2024.

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tə memənəs?ewtx" The Children's House

Hours of operation

Preschool: 9am-3pm Daycare: 7:45am-5pm

604-269-3302 childcaresup@musqueam.bc.ca



MUSQUEAM → (CD>→ x^wməθk^wəýəm Friday, November 17, 2023



Musqueam Health

Musqueam Primary Care Clinic

4010 Si-Lu Drive, Musqueam Reserve [Located in the Primary Care Trailer]

Hours: 9:30am - 3:30pm

Book an appointment: 604-266-0043

Closed for lunch: 12-1pm

Messages are returned as soon as possible.

CLINIC SCHEDULE: November 20 - 24				
Mon. 11/20	Tues. 11/21	Wed. 11/22	Thurs. 11/23	Fri. 11/24
Dr. Marchand, GP Jessica Peart, NP (locum)	Dr. Dumont, GP	Dr. Marchand, GP	Dr. Marchand, GP	Virtual appointments available

Dr. Noah Marchand, our new doctor, is accepting patients from our waitlist. Priority given to Musqueam band members living on reserve without a doctor. Call the clinic to add a name to the waitlist.

Dr. Anamaria Richardson, from Granville Pediatrics, is working in Musqueam twice a month via appointments and walk-ins. Please contact Granville Pediatrics (604-423-4803) to book an appointment or to inquire about their walk-in times. Next Visits: December 13 & 14, 2023

REMINDERS

- Unable to attend your appointment? Please let us know as soon as possible.
- Virtual Appointments: Please be available 15 minutes before and after your scheduled appointment time.
- Enrolled patients are seen by appointment only. We are no longer a walk-in clinic.
- For urgent matters, please call 911 or proceed to the nearest emergency department.

Alternate resources

FNHA Virtual Doctor: 1-855-344-3800 7 days a week from 8:30 am to 4:30 pm

Walk-in clinics nearby: Highroads Medical: 5960 E Boulevard (Kerrisdale) WELL Health: 2077 W 42nd Avenue (Kerrisdale)

Check wait-times for BC walk-in clinics: http://medimap.ca

Musqueam Health

Safe Drinking Water Monitoring Program

What Can Be Done About Contaminants in Tap Water?

While studies certainly show that our water sources are being flooded by harmful contaminants, in the end, it is up to us to remedy the situation. We must continue to advocate for stronger safety regulations as it pertains to our public health and water. We must also protect our own consumption of water and take filtration of these compounds into our own hands. To ensure that your water is safe to drink, consider procuring your water from outside sources or make consistent use of filtration devices.

Water is a crucial building block for life. But contaminants in tap water stand to hold back our health. It is up to us to ensure that our tap water is safe to drink so that we can continue to lead healthy, safe and hydrated lives.

First Nations Health Authority

Youth Centre in the community centre

2 - 9pm 604-269-3465

Children aged seven years or younger must be accompanied and cared for by someone 14 years or older at all times, otherwise they will be sent home.

Suicide prevention Open 24 hours, 7 days a week Helplines 1-833-456-4566 Mental Health Support Line: 310-6789 (no area code) Senior Distress Line: 604-872-1234 2-1-1 is a support line for all of life's challenges. Trans Lifeline Canada: 877-330-6366 They can help with information & referrals to Crisis lines physical & mental health resources, housing, utility, food & employment assistance; suicide KU-US: 1-800-588-8717 & crisis intervention. Talk Suicide Canada: 1-800-784-2433 Indian Residential School Survivors Society: 1-866-925-4419



Musqueam Health

Home & Community Care

Available to community members for assistance with hospital discharges, home care aides, all medical supplies & equipment.

All home care services & medical equipment require a note from a doctor with specific needs.

HOME CARE CLIENTS: If you will not be home during your scheduled visit, please contact the Arlene or Romeo.

Romeo Cosio, RN	Arlene Haldane, Assistant	In an
Monday, Wednesday - Friday 8:30-5:30	Tuesday - Friday 8:30-4:30	emergency,
604-269-3463	604-269-3354	always call
homecare@musqueam.bc.ca	nurseassist@musqueam.bc.ca	9-1-1

*If there is no answer please leave a message

UBC Active Kids in Musqueam

Every Wednesday Snacks: 4:30pm Activities: 4:45-5:30pm

Active Kids Multisport & Games | Ages: 3 + 5 years

This class will introduce your preschooler with basic sport specific skills and reinforce movement skills including running, jumping, kicking, throwing & catching.

Trained Instructors will use a variety of fun, sports and games to develop fundamental literacy skills your child can build upon in future sports activities! For more details contact Arlene Haldane.





Musqueam Health

National Native Alcohol & Drug Awareness Program (NNADAP)

Brad Morin, NNADAP Worker

NEW Schedule: Mondays & Fridays: 5:30-9:00 Saturdays & Sundays: 10:00-5:00

604-652-1368 nnadap.bmorin@musqueam.bc.ca The NNADAP can help community members with:

- · one-on-one, family and group counselling
- detox support
- relapse prevention planning
- family intervention
- referrals to treatment and mental health agencies
- harm reduction information and supplies
- drug testing strips
- clean supplies

SAFE USING SAVES LIVES

Harm reduction is a set of practical strategies and ideas aimed at reducing negative consequences associated with drug use, including:

- naloxone training and kits
- testing drugs before using
- using the LifeGuard app
- safety plan for using, even recreationally

BUS TICKETS available for attending programs and services.

LifeGuard App: How does it work?

Before using drugs, especially alone, use LifeGuard to record the type of substance and your location.

The app sets a timer which can be paused or extended at any time.

When the timer ends, the app sounds an alarm, flashes a light, and vibrates. The user must hit a button to stop the alarm and indicate they are fine.

If the alarm is not turned off, a text-to-voice call will go straight to 9-1-1 to alert emergency medical dispatchers.







MUSQUEAM **≺∞>≻** x^wməθk^wəýəm Friday, November 17, 2023

Musqueam Health

Sign up for a free hearing test today! Hear the sounds you've been missing



Friday, December 8th 2023



Elders Centre

Good hearing helps your brain stay fit throughout your life and helps avoid many other health problems. We work with you to assess your hearing and help determine the best solution for your unique hearing needs.

Echo Hearing Care can help you with:

- Hearing screenings
- · Hearing aid clean and checks
- Hearing aid information
- All services are complimentary



Please call Trish at (778)239-4325 to book



About us

Our team is led by Dr. Katarina Vavrovicova, a doctor of Audiology with many years of clinical and research experience in the Vancouver area.



Echo Hearing Care where good hearing starts

604-259-7704 | echohearing.ca info@echohearing.ca 2533 West Broadway

MUSQUEAM <CD> x^mməθk^məýəm Friday, November 17, 2023

5:30 - 7:30 P.M. | NOVEMBER 28, 2023

MUSQUEAM CULTURAL CENTRE 4000 MUSQUEAM AVE, VANCOUVER

A FREE EDUCATIONAL INFORMATION SESSION FOR SENIORS ON:

PHONE SCAMS BAIL MONEY SCAMS DISTRACTION THEFTS

CYBERCRIME

FOR MORE INFORMATION CONTACT: Sergeant Rita Raj (236) 330-6593 Detective Constable Julie Gilmore (604) 349-4461 Acting Sergeant Rob Dairon (604) 340-7192 Constable John Gravengard (604) 348-6608

REGISTRATION: Secure your spot by registering yourself or other family members by calling, texting, or emailing Constable John Gravengard (john.gravengard@vpd.ca).

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»FREE drinks and food!

FOUNDATION

MUSQUEAM 101

stem? (what?) Musqueam 101, Wednesday, November 22

Fish, People, Place: An Introduction to the Centre for Indigenous Fisheries



Join us for an evening with the Centre for Indigenous Fisheries (CIF). This new group at UBC re-imagines traditional 'lab' dynamics to build a community of Indigenous scholars and allies that place the

needs and interests of Indigenous Peoples at the heart of all they do. Through this work they aim to engage in and restore healthy relations between fish, people, and place.

Presenters -- Dr. Andrea Reid (Principal Investigator and Assistant Professor), <u>K</u>ii'iljuus Barbara Wilson (Adjunct Professor), Kasey Stirling, Alex Duncan, Jared Connoy, Colton Van Der Minne, Nicole Jung, Kahsennaro:roks (Maddy) Deom, Nasya Moore, Peggy Homan, and Sara Cannon

<u>ni? ?əncə? (where?)</u>

Musqueam Elders' Centre

təmtem? (when?)

Wednesday, November 22. Dinner will be served at 6:00 p.m. with the presentation starting at 7:00 p.m.

PLEASE JOIN US!

x^wmə@k^wəýəm (Musqueam) Elders

please join us for a discussion about the

Musqueam Village Plan for IR2 Wednesday, November 22nd

11:30am to 1:30pm at the Musqueam Elders Centre

Lunch will be provided with vegetarian options.

Discussion facilitated by: Paige Parent, Senior Development Manager (MCC) and Tecla Van Bussel, Community Planner (MIB)

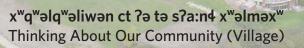
The Musqueam Village Plan will be the physical vision and framework of what Musqueam Reserve 2 will look like in the future. It is based on the community vision and objectives identified in Musqueam's existing Comprehensive Community Plan (CCP) and Land Use Plan (LUP). The Musqueam Village Plan will be grounded in the Musqueam Land Code, and follow the development processes laid out by the Land Code.

Over the past two years, the project team has listened, learned and engaged with Musqueam community members. These efforts have produced important guidance for how the Musqueam Village Plan can best serve the Musqueam community and steer future developments towards sustainability and community benefits. The project team has now completed the first draft of the Musqueam Village Plan and would like to share the draft with Musqueam Elders for your feedback.

The draft Musqueam Village Plan includes a concept plan for development of IR2 and a document outlining guidelines for cultural and environmental protection, land use, architecture, design, and infrastructure like transportation, water and sewer services, and energy.

For more information, please contact Paige Parent at 236-308-0706 or pparent@musqueamcapital.ca.





ANNUAL VANCOUVER CHRISTMAS BIRD COUNT SATURDAY DECEMBER 16, 2023



8AM TO 4PM - RAIN OR SHINE

Are you interested in Birds & Nature? Come join us in our quest to count all the birds in the Musqueam area on December 16.

Contact Donna or Alan McKenzie at **604-261-1929** or <u>admckenzie@shaw.ca</u> for further information.

No experience or equipment is needed. Pre-registration is required as group sizes are limited. Participants under 16 must be accompanied. Bring binoculars if you have them. Feeder Watchers can also join in by keeping a bird list that day.

This Count is organized by Nature Vancouver, as part of an annual international citizen science volunteer effort to document bird populations and status. The counts have been running annually for over 120 years.



Raincoast Conservation Foundation North Arm Jetty Breach Project November and December 2023

About the project

Raincoast Conservation Foundation is organizing the construction of a second breach in the North Arm Jetty in the Fraser River estuary; the traditional and unceded territory of the Musqueam Indian Band.

The goal of the breaches in the North Arm jetty is to restore natural migration routes for juvenile salmon and other fish. Opening the jetty will also restore the natural flow of freshwater, fine sediments and processes that create a link between the river and the estuary. This project is part of long-term vision to support the recovery of the Fraser River, the estuary, and its salmon populations.



North Arm jetty breach #1 constructed in February 2022. The net in the middle is monitoring for the passage of juvenile salmon at the high tide.

Musqueam involvement

Raincoast has been discussing the idea of creating breaches (aka openings) in the Iona North Arm Jetty and its benefits to salmon with Musqueam Intergovernmental Affairs, Musqueam Environmental Stewardship Department and the Musqueam Fisheries Department members. As with the construction of the first breach, which was completed in 2022, Environmental Monitors from Musqueam will periodically be onsite throughout construction of the second breach.

The problem created by jetties

Jetties in the Fraser River estuary, and the accompanying dredging of the river, began in the early 1900s to aid boats and ships into the arms of the Fraser River. Jetties interrupt the natural movement of juvenile salmon and other fish by forcing



North Arm Jetty Breach Project November and December 2023 continued

them from the freshwater river into the deeper waters of the Strait of Georgia before they are ready. Jetties block their access to the brackish marsh and sandflat habitats young salmon want to reach while they feed, grow, and make the transition from freshwater to ocean water. The North Arm jetty was constructed in 1916. It created a 6.8 km long barrier that has altered the connection between the North Arm of the Fraser River and the estuary, since it was constructed.

Plans for the North Arm Jetty

From November to December, 2023, Raincoast aims to construct a second 30meter-wide breach in the North Arm jetty. Raincoast will continue to monitor the breaches to assess their effectiveness in creating access for salmon, and for their contribution to creating a more natural estuary that flows more like it did prior to European arrival and construction of jetties in Musqueam territory.

In 2022, the first 30-meter-wide breach in the North Arm jetty was constructed. In follow up monitoring, all five species of juvenile salmon were found using the breaches. At high tides, over 700 juvenile chum were moving through the breach every hour, and over 100 juvenile Chinook per hour. Raincoast also conducted baseline fish surveys across the lower river and estuary between 2018 and 2023. During this time, high densities of juvenile salmon, particularly juvenile Chinook salmon, were found in the North Arm, demonstrating that the habitat in the North Arm is still important to salmon.

Raincoast believes this second breach in the North Arm jetty will not only improve passage for juvenile salmon, it will also help improve habitat in the estuary particularly for Chinook, chum and sockeye. It will also help to recover the estuary ecosystem by restoring ecological processes through the movement of freshwater, fine sediments, and nutrients that are currently stopped by the North Arm jetty.

Ongoing collaboration

Raincoast is committed to our ongoing relationship-building with Musqueam to collaboratively develop future restoration projects in the Fraser River Estuary and work towards our shared goals of restoring Fraser River salmon populations and healthy ecosystems.

Submitted by the Intergovernmental Affairs Department

Help create the future of the West End Waterfront!

shapeyourcity.ca/west-end-waterfront



Mural by Musqueam Coast Salish artist Chrystal Sparrow, 2018-2019 MST Cultural Residency in Stanley Park.

This stretch of shoreline is the unceded, ancestral, and traditional territories of the x^wməϑk^wəŷəm, S<u>k</u>w<u>x</u>wú7mesh Úxwumixw and səlilwətal and is a place of cultural, spiritual and ecological significance.

How can the West End waterfront be a great place for you? For your grandchildren or future ancestors? With your help, the Vancouver Park Board and City of Vancouver are planning for the future of the West End waterfront area, colonially known as English Bay, Sunset Beach Park and Beach Ave between Burrard Bridge and Stanley Park.

From sea level rise and climate change, to ecological and habitat enhancement, the draft concept design takes on these challenges and presents opportunities for the area. Learn more about the design and share your feedback until November 26! We want to know if and how the design will meet the needs of Musqueam community members. This is an opportunity to help restore Musqueam voices and visibility in the West End waterfront.

Visit shapeyourcity.ca/west-end-waterfront to:

- Learn about the project and draft concept design
- Take the survey by November 26
- Sign up for project updates

Come say hi! Join us at a drop-in open house. You can learn more about the draft concept design, chat with the project team, and share your feedback with us. Project staff from the Park Board, City of Vancouver, and consultant teams will be on hand to answer your questions.

There will also be a small art activity:

- Thursday, November 16th, 5:00PM to 8:00PM, Vancouver Aquatic Centre lobby
- Saturday, November 18th, 2:00PM to 5:00PM, Sunroom at Robson Square
- Register to attend on <u>Eventbrite</u>. Anyone is welcome to come in, but registration helps us get a sense of how many people will be there. The Eventbrite includes more information about the open houses and accessibility.

Any questions? Email us WestEndWaterfront@vancouver.ca



Checklists

Monthly

Pay monthly rent by:

- pre-authorized debit (PAD)
- certified cheque
- cash
- etransfer: <u>etransfer@musqueam.bc.ca</u>
 include your name and address

Clean exterior to pest-proof your home in anticipation of colder weather

Test your carbon monoxide (CO2) detectors by pressing button and letting it sound.

Quarterly

- \bigcirc Change filters in your furnace
- Vacuum all heating vents and refridgerator vents, clear the area of trash, clothing as this is a fire hazard.
- Clean gutters and downspouts
- Inspect fire extinguisher for adequate pressure and wear

Winter

- Turn the water shut off for the hose bibb and remove the hose or it can cause a frozen pipe to burst
 - Clean exterior of your home to pest-proof as the weather gets colder
- If you plan to be away from your home during cold weather, leave the heat on in your home

Energy Efficiency

Call Ehsan Haghi (236-558-6693) to:

- Book a home assessment to check insulation and mechanical system
- Get your windows and doors checked for gaps and install weatherstripping
- Inspect your attic and basement insulation
 - Ask questions or find out more about how to improve the energy efficiency of your home!

Maintenance Service Requests - 604-269-3381

The head of household can call for a service request (SR) and for urgent home matters, including:

- Floods and major leaks
- Electrical Problems
- Malfunctioning hot water tanks & furnaces No heat, no hot water
- If you your furnace or hot water tank needs an assessment and/or servicing
- Home audits to assess condition of building elements such as roof, flooring, appliances, etc.

SR's are prioritized based on emergency, elders, and disabilities.